

CARQUINEZ DENTAL GROUP FINANCIAL POLICY

Dear Patient:

Thank you for trusting us as your dental care provider. We appreciate your trust and we appreciate the opportunity to serve you. As your dental care provider we are committed to your treatment being successful. Please understand that payment of your bill is considered a part of your treatment.

As a part of our service, we try to contain the ever-rising cost of dental care. In an effort to do this, we have implemented a "Financial Policy".

Our Financial Policy shares responsibility among all our patients. The following is a statement of our Financial Policy, which we require you to read prior to any treatment:

- 1. All patients must complete our Information/Welcome form before seeing the Doctor.**
- 2. Full Payment is due at Time of Service.**
- 3. We accept Cash, Checks, ATM Cards and All Major Credit Cards**
- 4. We offer a 5% accounting adjustment to patients who pay in full for their treatment with cash or check for treatment plans of \$1000 or more.**
- 5. We offer no interest payment plans through CareCredit.**

Regarding Insurance:

The balance is your responsibility whether your insurance company pays or not. Your insurance policy is a contract between you and your insurance company. We are not a party to that contract. All co-pays and deductibles are due at the time of treatment.

Usual & Customary Rates:

Our practice is committed to providing the best treatment for our patients and we charge what is usual and customary for our area. You are responsible for payment regardless of any insurance company's arbitrary determination of usual and customary rates.

Minor Patients:

The adult accompanying a minor and the parents (or guardians of the minor) are responsible for full payment. For unaccompanied minors, non-emergency treatment will be denied unless other arrangements have been made in advance by the responsible adult. Pre-approved 100% Insurance coverage for treatment is also acceptable.

Missed Appointments:

Unless canceled at least 24 hours in advance, our policy is to charge for appointments at the rate of a normal office visit. Please help us serve you better by keeping scheduled appointments. (We have a 24 hour answering service for your after hours calls).

Finance Charges:

Finance Charges will occur after 90 days on any unpaid account balance.

We value all of our patients and welcome and encourage any questions and concerns. Our promise to you, as always, will be to stay at the forefront of clinical excellence, patient care and service. Thank You for understanding our Financial Policy.

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